

Before the Indiana Do Not Call law was in place, I could expect one to two phone calls a night from solicitors. These calls came in the form of both actual people and automated (Computer) calls. These callers did not care if I was busy doing something or not, they interrupted and in most cases continued their sales pitch without regard to the activities that were occurring at the time. It was intrusive and annoying. The computer calls would not even disconnect as soon as I had hung up.

There was a news story about a woman in Indianapolis that received a computer call just as she was trying to call 911 because her child was pulled from a pool and was not breathing. She could not get the computer solicitation to clear the line so she could call for help.

I can understand advertising when I am not paying for a product such as Television. I do not understand having to put up with advertisements when I am paying for a service that is for my personal use such as a telephone. Telephone solicitation should be viewed with the same distain as Email Spam.

Both started out the same. An occasional annoyance that could be tolerated. It used to be that Telephone solicitations were a once in a blue moon thing. As soon as it became a successful marketing strategy, many businesses started to use it. Email Spam was the same. It started out as an occasional Email that you could easily delete. Now who doesn't have a mailbox filled with junk on almost a daily basis?

Do we really want our telecommunication system to be as filled with junk phone calls as our Email boxes are?

Please do not weaken the Indiana Do Not Call law. It has restored the telephone to be for my personal use. It has also made evenings at my home more pleasant.

It comes down to this; do Individuals who pay for a service have the right to not be disturbed by solicitations? If they do, then do not weaken the Indiana Do Not Call law.